

Warranty

Window Covering Components (WCC)

HunterDouglas

Covered

Hunter Douglas Limited ("Hunter Douglas") warrants that its window covering materials and components listed below will be free from defects in materials and workmanship for the stated periods from the date of purchase, subject to the provisions of this warranty, provided they were purchased after 31 January 2020 and were professionally installed in accordance with Hunter Douglas' specifications. This warranty is not transferable and is only for the benefit of the original purchaser from Hunter Douglas. It is not a warranty to consumers.

List of Products:

3 Year Warranty

- Roma-Line® Blind Fabric
- Merger® Remote integrated Lithium Battery Motor (Part Number 34.247.000)

5 Year Warranty

- Venetian Blind Components (including Faux Woods)
- Softshade Components & Fabrics
- Roman Shade Components
- Roman Shade Fabric
- Roller Blind Components
- Roller Blind Fabric
- Panel Glide Components
- Vertical Blind Components
- Vertical Blind Fabric
- Fabric Awning Components
- Metal and Canopy Awning Components
- Awning Fabric
- Folding Arm Awning Components
- All Other Motorisation
- External Sunscreen Fabric
- Internal Polyester Screens

10 Year Warranty

- Internal Fibreglass Screens

This warranty is limited to the repair or replacement of the defective materials and components. Repairs will be made with like or similar parts. Hunter Douglas reserves the right to discharge its obligations under this warranty by refunding the original purchase price of the defective materials or components.

Not Covered

This warranty excludes:

- Any condition or damage relating to, or resulting from, accidents, alterations, discoloration or fading over time, misuse, abuse, normal wear and tear, removal and/or reinstallation, failure to follow the installation or use instructions of Hunter Douglas, or force majeure including, without limitation, storm, fire, floods, standing water, explosions, earthquakes, vandalism, riots, acts of war, pollutants, acts of God or other occurrences beyond the control of Hunter Douglas.
- Installations subject to salt spray or marine influences, severe industrial or corrosive environments or internal situations subject to moisture laden air.
- Shipping charges and costs for removing, disassembling, reassembling and reinstalling the materials or components.

Interpretation

This warranty shall be interpreted and applied subject to the operation of any statute applicable in Australia, the terms of which cannot be excluded by the parties, including (if applicable) relevant provisions of the Trade Practices Amendment (Australian Consumer Law) Act (No. 1) 2010 and similar State legislation. With the exception of the matters outlined in this document, all other implied terms, warranties, conditions and consequences are excluded.

Warranty Claims

Warranty claims must be made as soon as possible after discovery of the defect and, in any event, within the warranty period. Warranty claims must be accompanied by proof of payment of the full purchase price by the original purchaser.